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reflect the lifecycle of services, their appeal encompasses the entire spectrum of people involved at any stage of the lifecycle, so everyone involved will benefit from access to the entire library. The publications in the suite are:

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Governance UK

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Suite [Book]

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into five stages. These stages are interlinked. The reason behind this is to ensure that the end-goal is always kept in mind during all the stages of the ITIL lifecycle for services. This interlinked system is designed to enable consistent IT services.

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lifecycle framework. The lifecycle is driven by business needs and requirements and has a continual feedback system built into every stage to ensure that an organization ' s service management offering continues to provide measurable value to the business. The process-based ...

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